



NucleoLIS Customer Case Study – Genetics Associates, Inc.

Who

Genetics Associates, Inc. provides a full range of clinical, cytogenomic, and molecular services to private physicians, hospitals, and laboratories throughout the United States. Located in Nashville, Tennessee, our reputation stands on quality, personal service, and fast turn-around times. Our laboratory is College of American Pathology (CAP) accredited, Clinical Laboratory Improvement Amendments (CLIA)-certified and licensed by the states of Tennessee, California, Florida and Rhode Island.

Challenge

We were using an Anatomic Pathology LIS that was retrofitted to do molecular testing. It was an AP platform that added some steps and needed to be molded to suit our molecular needs. We thought we needed to go with a molecular LIS to more accurately match our true test types and workflow.

Why Genetics Associates chose Psyche Systems and NucleoLIS

We had been a customer of Psyche Systems and we were really happy with Psyche and our relationship with the company. When Psyche decided to build a molecular LIS from scratch, you approached us to be part of the panel and board to help design and test the application. It was a very exciting and intriguing opportunity and time for us.

‘NucleoLIS and Psyche have met or exceeded all of our expectations to date and I’m confident that they will continue to do so in the future’, says Reed Chamberlain, Laboratory Director

The implementation process

The implementation was a bit of a double edged sword. It was a wonderful experience because one of the great things about NucleoLIS is that it is so flexible. We had so many great options to help build it to fit both what we wanted and what we needed. But on the other hand there were so many decisions to make that it was a daunting task to determine the correct path and workflow that would be best for us. Psyche was great and very patient with us as you helped lead us down the right path based on our decisions and workflow needs. We would like to especially call out our dedicated application person as being available and with us every step of the way.

Outcome

My only regret is that due to time constraints here, I have spent less time working with the system than I would have liked post live operations. The capabilities are much better as a molecular LIS. The workflow and features are built for molecular. I don’t feel we have even scratched the surface of what we could do with it as we continue using all of the features, but what we do use it for works very well for our lab and our staff. The flexibility is so good (we frequently add new types of tests and workflows) and it is really easy with the build and the report formatter to add to and whip something up and put it in use very quickly.